

ISO & IEC Codes of Conduct

General Principles

- **Respect others**
 - Be professional
 - Ensure that all views are heard & understood; accept group decisions
 - Be tolerant of different cultural practices; avoid metaphors, irony and be aware that jokes and humor may not translate
- **Behave ethically**
 - Act in good faith & with due care & diligence
 - Avoid collusive or anticompetitive behavior
 - Promote a culture of fair & ethical behavior
- **Work for the net benefit of the international community**
 - Uphold consensus & governance
 - Agree to a clear purpose and scope
 - Participate actively & manage effective participation
- **Respect others on social media**
 - Be respectful & not abusive
 - Don't say anything that you might regret or don't want your friends, family or colleagues to see
- **Escalate & resolve disputes**
 - Identify & escalate disputes in a timely manner for rapid resolution
 - Uphold the agreed dispute resolution processes

Complete ISO and IEC documents can be found as follows:

<https://www.iso.org/publication/PUB100397.html>

<https://basecamp.iec.ch/download/iec-code-of-conduct-for-delegates-and-experts/>